

DISC PATIENT SATISFACTION SURVEY



Dear Patient,

On behalf of the staff at DISC Surgery Center at Newport Beach, thank you for choosing our facility for your surgical procedure. Please take a few minutes to share your experience, your feedback and suggestions are highly valued by our staff. Our goal is to make each experience pleasant with excellent care, surpassing you expectations. Please rate your experience by circling the most appropriate response.

Today's Date: ____/____/____ Surgery Date: ____/____/____ Surgeon: _____

Name: (optional) _____

MY EXPERIENCE AT DISC SURGERY CENTER AT NEWPORT BEACH		
1	The nursing care met my expectations?	YES / NO
2	The care provided by my surgeon met my expectations?	YES / NO
3	The care provided by my anesthesiologist met my expectations?	YES / NO
4	The care provided met my specific needs?	YES / NO
5	I understand or observed the healthcare personnel were using a hand cleaner or washing their hands?	YES / NO
6	The Surgery Center staff addressed my needs appropriately?	YES / NO
7	I felt safe and comfortable?	YES / NO
8	I would recommend this surgery center to others?	YES / NO
9	I would return to this surgery center if needed?	YES / NO
10	During my stay at the surgical center, my pain was addressed by the physicians and nurses?	YES / NO
11	<i>Please circle your overall experience at the surgery center below.</i> <div style="text-align: center;"> POOR FAIR GOOD EXCELLENT INCREDIBLE </div>	
12	Are there any suggestions to improve patient care or the overall experience	YES / NO
<i>If yes, please explain:</i> _____ _____		

Thank you. If you have further questions, please contact our administrator at (310) 574-0444.

Will you give DISC permission to use your name and a quote in our professional/ consumer communications?	YES / NO
<i>If yes, please give us a few sentences that best describe your experience at DISC (Please print & sign name below)</i> _____ _____ _____	
Name: _____	Signature: _____
E-mail: _____	<input type="checkbox"/> CHECK HERE To receive our DISC Email Newsletter