

# DISC Surgery Center at Palm Beach

## No Surprises Act & Billing Protections

When you receive emergency care or are treated by an out-of-network provider at an in-network facility, you are protected from surprise billing or balance billing under federal law.

### What Is “Balance Billing”?

When you see a healthcare provider, you may owe certain out-of-pocket costs such as a copayment, coinsurance, and/or deductible. If a provider or facility is out-of-network, they may bill you for the difference between what your health plan pays and the full amount charged for a service. This is called “balance billing.”

The No Surprises Act protects you from balance billing for:

- Emergency services
- Certain services provided by out-of-network providers at in-network facilities

You cannot be balance billed for these protected services and are only responsible for your in-network cost-sharing amounts.

### Good Faith Estimates

If you do not have insurance or are not using insurance, you have the right to receive a Good Faith Estimate explaining how much your medical care is expected to cost.

You may request a Good Faith Estimate from DISC Surgery Center prior to your scheduled procedure.

### Questions or Complaints

If you believe you have been wrongly billed, you may contact:

Federal No Surprises Help Desk: 1-800-985-3059  
Website: [www.cms.gov/nosurprises](http://www.cms.gov/nosurprises)

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